

# Whelan Children's Center

## Local Community Resources

### **LaCHIP**

1-877-2LaCHIP (1-877-252-2447) Phone

- In order to qualify for LaCHIP, your child must meet the following criteria:
- The child receiving health care must be under the age of 19.
- The child may not currently be covered by any form of health insurance.
- Total household income cannot amount to more than 200 percent of the Federal Poverty Level.
- Household income does not include income of stepparents, grandparents or others living in the household.

Services LaCHIP covers includes:

- Doctor Visits
- Hospital Visits
- Dental Care
- Vision Care
- Hearing Care
- Lab Work & Tests
- Immunizations (Shots)
- Prescription Medicines
- Medical Equipment & Supplies
- Medically Necessary Transportation
- Speech & Language Therapy
- Physical Therapy
- Occupational Therapy
- Mental Health Clinic Services
- Psychological Tests & Therapy
- Help Scheduling Appointments

### **Child Care Assistance**

1-888-LAHELPU (1-888-524-3578) Phone

The Child Care Assistance Program helps low-income families pay for childcare while working or attending school or training. Monthly payments are based on the number of hours the parents work or attend school or training, as well as the amount charged by the childcare provider, family size and household income. Parents can select any Class A childcare center, school-based

before and after school program, licensed childcare center determined by the Department of Defense, registered Family Child Day Care Home, or In-Home provider active in the CCAP provider directory.

### **Medicaid**

1-888-342-6207 Phone

In Louisiana, you qualify to receive Medicaid if you:

- Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)
- Get financial help from the Office of Family Support (OFS) through the Family Independence
- Temporary Assistance Program (FITAP)

You may also qualify for Medicaid coverage if you:

- Are disabled according to the Social Security Administration's definition
- Have corrected vision no better than 20/200
- Are a low-income parent of children under age 19
- Are a child under age 19
- Are pregnant
- Have no insurance and need treatment for breast and/or cervical cancer
- Receive Medicare coverage and are low-income

### **WIC**

#### **Edna Pilsbury Health Clinic (Central City)**

2222 Simon Bolivar Ave. 2nd Floor

New Orleans, LA 70112

(504) 658-2895 Phone

Who is Eligible for WIC?

- Pregnant women
- Breastfeeding women up to infant's 1st birthday
- Postpartum women
- Infants
- Children ages 1-5 years

In addition, you must meet the following:

- Income requirements
- Be a resident of Louisiana
- Have a nutrition related problem

Services include:

- Monthly vouchers for healthy foods including milk, juice, cheese, eggs, beans, whole wheat bread, brown rice, cereals, fresh fruits and vegetables, infant formula, infant cereal and infant fruits and vegetables.
- Breastfeeding support and education. Breast pumps and supplies may be provided for breastfeeding moms, per WIC guidelines.
- Personalized counseling about the nutrition your family needs to stay healthy and grow strong.
- Group education classes that teach families to make smart health choices. Classes are offered on a variety of topics, including dental health and healthy snacking.
- Referrals to other health and social service programs including Medicaid, family planning, food stamps, TANF, LaCHIP and Healthy Start.

### **SNAP Assistance**

1-888-LA-HELP-U Phone

You can determine if you are eligible for food stamps through this pre-screening online tool at: <http://www.snap-step1.usda.gov/fns/>

### **Housing Assistance**

Housing Authority of New Orleans  
4100 Touro Street  
New Orleans, LA 70122  
(504) 670-3300 Phone  
(504) 286-8788 Fax  
info@hano.org Email

### **Ronald McDonald House Charities of Greater New Orleans**

4403 Canal Street  
New Orleans, LA 70119  
(504) 486-6668 Phone  
(504) 482-1666 Fax  
Executive Director: [janet.goforth@rmhc-nola.org](mailto:janet.goforth@rmhc-nola.org) or [corey.staehle@rmhc-nola.org](mailto:corey.staehle@rmhc-nola.org)

### **Daughters of Charity Services of New Orleans**

Carrollton Health Center  
3201 S. Carrollton Ave.  
New Orleans, LA 70118  
(504) 207-3060 Phone  
(504) 207-3067 Fax

#### **Health Care Center Offers:**

- Behavioral Health

- Full-Service Dental Care
- Management of Chronic Illnesses
- Medicaid Enrollment
- Optometry
- Pediatric Services
- Pharmacy Services for Daughters of Charity Health Center Patients
- Prenatal/Pregnancy Care
- Primary Medical Care for All Ages
- Women, Infants, and Children (WIC)

### **Agenda for Children**

New Orleans Location  
 8300 Earhart Blvd, Suite 201  
 New Orleans, LA 70118  
 (504) 586-8509 Phone  
 1-800-486-1712 Toll Free  
[info@agendaforchildren.org](mailto:info@agendaforchildren.org)

Resources Include:

- Find a Child Care Provider
- Your Child Care Options
- How to Find Quality Care
- Paying for Child Care
- - Child Care Assistance Program
- - Child and Dependent Care Tax Credits
- - School Readiness Tax Credits for Parents

### **The Parenting Center at Children's Hospital**

Uptown Location  
 938 Calhoun St.  
 New Orleans, LA 70118  
 (504) 896-9591 Phone  
<http://www.theparentingcenter.net>

The Center serves as:

- an educational resource center where parents can learn about child development and related
- parenting skills;
- a support center where parents can discuss concerns with other parents and staff while their children enjoy the company of other children, and
- a referral center where parents can receive direction to appropriate community resources.

## **Volunteer Income Tax Assistance Program**

Loyola College of Law  
Broadway Activities Center Room 202  
501 Pine St.  
New Orleans, LA 70118  
<http://law.loyno.edu/volunteer-income-tax-assistance-program>

## **College of Law Budget Director**

Andrew L. Piacun  
(504) 861-5668 Phone  
[apiacun@loyno.edu](mailto:apiacun@loyno.edu)

Loyola University New Orleans' College of Law offers free tax preparation annually to low-to-moderate-income clients through the Volunteer Income Tax Assistance program. The Internal Revenue Service-designed program is offered from February through April, with sessions staffed by volunteers three days per week.

Family Service of Greater New Orleans  
2515 Canal St, Suite 201  
New Orleans, LA 70119  
(504) 822-0800 Phone  
(504) 822-0831 Fax  
family@fsgno.org Email  
<http://www.fsgno.org/>

## **Programs Include:**

- Functional Family Therapy (FFT)
- Children's Mental Health Center
- Counseling
- Domestic Violence
- Family Preservation
- InCourage
- NOLA Dads
- Spirit of Hope
- Victims of Crime (VOCA)

## **Early Steps System**

1010 Common, Suite 2000  
New Orleans, LA 70112  
(504) 595-3408 Phone  
(504) 595-3158 Fax  
Jessica Rodrigue  
Program Director - Region 1  
[jrodrigue@laeasterseals.com](mailto:jrodrigue@laeasterseals.com)

Services the Early Steps program provides include:

- Assistive technology
- Audiology
- Health Services (family education, assistance with other Early Steps services only)
- Medical Services (evaluation only)
- Nutrition Services
- Occupational Therapy Services
- Physical Therapy Services
- Psychological Services
- Service Coordination
- Social Work Services
- Special Instruction
- Speech Language Pathology
- Transportation (to and from an Early Steps service only)
- Translation Interpreter Services (foreign language and sign language)
- Vision Services

Early Steps services are provided through the support of several funds:

- Federal Part C funds
- Federal Medicaid funds
- State Part C funds
- State Medicaid Matching funds

### **Families Helping Families of Southeast Louisiana**

7240 Crowder Boulevard, Suite 202  
New Orleans, LA 70127.  
(504) 943-0343 or 1-877-243-7352 Phone  
(504) 940-3242 Fax

### **Families Helping Families of Southeast Louisiana is an initiative of the Louisiana Developmental Disabilities**

Council. In accordance with Act 378 of 1989 we work to help families find the services they need in order to remain in their community. We provide information and referral, education and training and peer-to-peer support.

### **Community Mental Health Center**

2221 Philip St  
New Orleans, LA 70113  
(504) 568 – 6650 Phone  
Reginald A. Parquet, Facility Manager

Services Include:

- 24-Hour Emergency Services
- In-Patient Services
- Out-patient Services
- - Admission Services
- -Treatment Services
- - On-Going Individual Treatment
- -Specialized Groups: Post Traumatic Stress Disorder, Co-occurring Disorders, Grief and Crisis groups. AA groups (TBS).
- - Family Therapy
- -Medication Management
- - Day Treatment/Partial Hospitalization Services