Service Learning Program/Course Student Learning Outcomes

**Student Learning Outcomes:**

1) Understand the distinction between service/volunteerism and social change/social justice
2) Awareness of and attention to social problems
3) Ability to connect classroom materials to out-of-class service learning experiences
4) Understand causes of social problems
5) Understand social justice
6) Critically examine personal values and beliefs
7) Awareness and appreciation of diversity

**Assessment 1-Survey (student focused) bi-annually at the end of each semester:**

1) Feedback on service learning course and agency
2) Feedback on scheduling and transportation
3) Feedback on learning and developmental outcomes
4) Overall satisfaction with the program and recommendations for the future (if applicable)

**Assessment 2-Survey (community partner focused) annually at the end of the spring semester:**

1) Basic agency information collected (staff, sites, budget, current and future volunteer needs)
2) Adequate recruitment of students
3) Identify any pre-service requirements
4) Evaluate performance of the students
5) Supervisory arrangements and agency’s approach to monitoring volunteer hours
6) Feedback on quality and quantity of communication with the university
7) Identify the impact of partnerships on agencies’ clients, staff, capacity, resources, and overall development